



GENERAL REGULATIONS OF USING THE GOjump Kraków TRAMPOLINE PARK

Regulations of the GOjump trampoline park in Kraków at ul. Centralna 41a (hereinafter referred to as the Regulations) has been drawn up to ensure safety of use of the GOjump Trampoline Park (hereinafter referred to as the Park or GOjump).

The Park's priority is to provide a nice and safe way to spend leisure time for our Clients, however, we need to point out that activities in the form of jumping on trampolines may lead to injury.

In order to minimize the risk of above mentioned injuries, one must strictly adhere to the rules stipulated in these Regulations and the instructions, advice and orders expressed by the Park's personnel.

I. GENERAL PROVISIONS

1. The Park is managed by FUNSPORT 2 sp. z o.o. with its seat in Wrocław 50-566, ul. Śliczna 6 lok. 17, registered in the National Court Register under the number 0000606266, National Taxpayers No. 8992786225, hereinafter referred to as the Administrator.
2. All persons intending to use the Park's facilities or intending to be present at the Park's premises are obliged to become familiar with these Regulations. Stay of a patron at the Park's premises means that a patron knows and agrees to these Regulations.
3. The conditions for staying at the Park's premises is paying an adequate fee within the working hours of the Park according to the valid price list. The information pertaining to the types, prices and rules for purchasing tickets are available at the cash boxes, at the www.gojump.pl website or in the appendix No. 4 to these Regulations. The Administrator reserves the right to change the price and type of tickets at any time. The above mentioned right does not impact the performance of orders and agreements concluded prior to the date of applying such changes.
4. Persons staying at the Park must strictly observe the instructions and advice provided by the Park's personnel.
5. Detailed rules pertaining to the use of particular facilities and organization of functions are subject to the following additional regulations: Regulations of using the trampolines, Regulations of using sports trampolines, Regulations of using the sponge pool, which constitute the appendices No. 1-4 of these Regulations.
6. It is prohibited to do the following at the premises of the Park:
 - a) smoke tobacco, bring or consume alcohol, bring or use psychoactive substances, bring or consume drinks and food,
 - b) bring weapons, sharp tools or other dangerous objects,
 - c) bring any objects which can make using the Park difficult,
 - d) bring and keep animals,
 - e) stay at areas not intended for clients,
 - f) it is also prohibited to stay at the premises for persons whose behaviour indicates intoxication with alcohol or/and psychoactive substances and/or who behave aggressively towards other customers or jeopardise their safety.



7. The Administrator allows for a possibility of booking the facility completely by a client after posting such an information on the Park's website, the facebook fanpage titled "GOJump Park Trampolin Kraków", or by placing such an information in a prominent position at the front desk of the Park.
8. The Administrator allows for the possibility of booking sports trampolines. The information concerning the availability of sports trampolines is available at the following e-mail address: krakow@gojump.pl.

II USERS

1. GOjump is a sports and recreation facility for persons of all age, however only adult persons are allowed to use the facility and its attractions on their own.
2. Children and adolescents age 4-13 are allowed to use the facility under the supervision of a parent or a guardian only.
3. Adolescents over 13 years of age are allowed to use the Park under constant supervision of a parent or a guardian, or after a written permission expressed on a special form filled in by a parent or guardian. The form is available for downloading at www.gojump.pl or can be picked up at the front desk.
4. In any case referred to in clause 2 and 3, the park does not provide any services involving supervision over children and adolescents. The risk and liability for using the attractions at the Park by children and adolescents is borne completely by their parents or guardians.
5. Parents and/or guardians, as a part of their obligation to supervise a child, are liable for any damage caused by their ward under the age of 18.
6. It is allowed for organized group to use the Park's attractions. In such case, one adult guardian may be present at the Park with a group of not more than 12 under-aged children.
7. Prior to the use of Park's attractions, the guardian of the group mentioned above must fill in the organized group entry form available at the Park or at the www.gojump.pl website.
8. Subject to clause 5 - when the liability is borne by a parent or a guardian, and clause 7 - when the liability is born by the group's guardian, Users use the Park's attractions and facilities to their sole liability, being aware of their physical possibilities, fitness and most importantly - health condition with restrictions and hazards arising from it.
9. Pregnant women and persons with any health issues in which any physical effort may have a potential to endanger their health or life cannot use the Park's attractions. In other cases, patrons should use the Park facilities to an excess allowed by their health, exercising special care and after consulting a specialist physician. GOjump shall not be liable for any negative results arising from the breach of the above clause.



10. In case of inflicting any injury, regardless of its nature and circumstances, this has to be reported immediately to the Park's personnel.
11. The User is aware that accepting these Regulations waives the Park completely from:
 - a) liability for any injury, and the results of an injury inflicted during the use of the Park, except from the User's injuries caused deliberately;
 - b) liability for theft, loss or damage of User's personal items in his or her possession brought and left at the Park, except from the damage caused deliberately.

III GENERAL REGULATIONS FOR THE USE OF ATTRACTIONS

1. It is prohibited to use the Park's attractions against their intended use.
2. Persons willing to use the Park's attractions prepare themselves in the locker room, where they leave the clothes, shoes and other items they brought to the Park.
1. It is advised to use the Park's attractions in sports clothes without any sharp or loosely connected elements which might become troublesome for the User or compromise his or her safety, or safety of other Users of Park's attractions.
2. All pockets in the User's trousers must be completely emptied. Users are strictly prohibited to use the Park's attractions if they carry such items as keys, mobile phones, cameras, lighters, balls, food and drinks, or other items which are not a part of the GOjump inventory.
3. It is prohibited to use the attractions wearing rings, signet rings, earrings or other jewellery which may compromise the safety of the User or other persons.
4. It is prohibited to use the attractions while chewing gum or with anything in one's mouth, and its prohibited to consume any drinks or food items during the use of the attractions.
5. Using the Park's attractions is allowed only in non slip socks.
3. Prior to using the Park's attractions it is necessary to warm-up all all the joints and muscles in accordance with instructions of GOjump personnel.
6. It is prohibited to do the following at the premises of the Park:
 - a) jump on a trampoline occupied by another user,
 - b) run on the trampolines
 - c) land on mats separating the trampolines
 - d) sit on the safety mats (landings are the designated resting areas after jumping),
 - e) jump on the safety mats (however, it is allowed to carefully walk on the safety mats to reach a desired trampoline),
 - f) jump on and climb the safety net,
 - g) jump on, climb and walk on the trampoline's structural elements,



- h) jump over the structural elements and safety devices securing the facility.
10. The sound of a whistle or an employee's instruction is a signal for a User to immediately stop the activities.

IV. ADDITIONAL PROVISIONS

1. Persons present at the Park's premises who disturb the peace, misbehave, endanger other customers, fail to observe the Regulations and instructions of the Park's employees, instructors, staff, persons authorized by the management of the Park and the security, shall be removed from the Park's premises without the right for reimbursement of the entry fee.
2. In any doubt concerning the stay at the Park's premises, the clients may always consult the Park's staff in order to clarify them.
3. Park users agree:
 - a) to being monitored with CCTV to ensure safety and security, with respect to users' moral rights, and to use these recordings in disputes between the Park and a User, as well as to make these recordings available to authorities;
 - b) to take pictures and short videos for marketing purposes by staff and employees of GOJump while expressing consent to use and distribute their image in all fields of operation; consent is granted for an indefinite period of time and without territorial restrictions
4. Recording videos and taking pictures by the Users is allowed only for their private use and subject to the prior consent of Park's employees. GOjump does not agree to use the videos or pictures commercially.
5. GOjump is not liable for the infringement of moral rights due to the publication of Users' image by third parties.
6. Users book and purchase the admission to the park for a determined period (which is a multiple of 1 hour) and are obligated to observe this term. It is recommended to arrive at the park 20 min prior to the booked term. The Park is not obligated to reimburse for the lost time in case a User is late for the booked term. The start and the end of a session (at full hours) is communicated by the Park's employees.
7. Each user is personally responsible for minding the key they were given. An additional fee of 30PLN shall be charged in the event the key is lost or damaged.
8. Users are prohibited from handing over, renting or reselling the key to third parties.
9. To ensure Users' safety, we request them to immediately report to a member of the personnel any events of breaching the Regulations or any misconduct by any person present in the Park.
10. There are no refunds for the time paid for and unused by a User.
11. The Park is not liable for breaks in operation of the facility due to reasons beyond its control, e.g. due to malfunctions, breaks in power supply or the supply of other



utilities, or due to force majeure.

12. GOjump reserves the right to refuse entry to a particular person or a group to its own discretion, waiving the right of such persons to file any claims against the Park due to such an event.

V. FINAL CONCLUSIONS

1. Any additional issues concerning the use of attractions in the Park, which were not clarified in these Regulations, shall be arbitrated by the GOjump staff during the stay of a User at the Park, or as a reply to enquiries e-mailed to krakow@gojump.pl
2. In other cases the provisions of the Civil Code shall apply, and with regard to consumers - the provisions of the Act of 30 May 2014 on Consumer rights shall apply.
3. The appendices 1-4 shall form an integral part of these Regulations.
7. The administrator of personal data is Funsport sp. z o.o. with its seat in Wrocław 50-566, ul. Śliczna 6 lok. 17, registered in the National Court Register under the number 0000606266, National Taxpayers No. 8992786225, hereinafter referred to as the Administrator.
4. Personal data shall be used only for the purpose of providing and offering Park's services.
5. Providing personal data by the Park's Users is voluntary with the right to review and correct such data.



Appendix No. 1

RULES FOR USING THE TRAMPOLINES

I. GENERAL PROVISIONS

1. These Regulations complete the General Regulations For Using the GOjump Trampoline Park in Wrocław; all the Regulations apply to all of the Users of the Park.
2. Attempting to use the trampolines is equivocal to becoming familiar with these Regulations and accepting them.
3. Prior to using the trampolines, Users are obliged to stretch and perform warm-up exercises in accordance with the instructions of GOjump staff.
4. During the use of trampolines at the premises of the Park, Users are obliged to strictly adhere to the instructions, advice, comments, orders and warnings provided by the GOjump staff.

II SAFETY PRINCIPLES

1. Only one jumping person can be present on a single trampoline area.
2. It is necessary to always jump in the middle of a trampoline using both feet and to always land on both feet. Knees should be bent and spread slightly apart, arms stretched out for proper balance.
3. During a failed jump attempt, which may result in uncontrolled landing on the trampoline area, Users should try to land on their back or to assume a “cannonball” position, protecting their head with their hands, which minimizes the chance of injury to the shoulders, arms, elbows, forearms and palms.
4. It is prohibited to enter a trampoline area occupied by another User.
5. It is prohibited to jump onto structural elements of trampolines.
6. It is prohibited to jump over the mats protecting trampolines’ structural elements. It is allowed to walk to a selected trampoline over protective mats exercising due caution.
7. It is prohibited to sit on the mats protecting trampolines’ structural elements.
8. It is prohibited to jump onto or climb the protective nets.
9. It is prohibited to perform any manoeuvres over the elements protecting the trampolines’ structural elements.
10. It is prohibited to push, fight other Users or disturb them in any other way.
11. It is recommended for Users attempting more complex acrobatic moves to exercise utmost caution to minimize the risk of inflicting injury or causing injury to other Users of the Park.
12. It is recommended for persons wearing glasses or contact lenses to use personal protective equipment.



13. It is recommended to exercise utmost caution when leaving the trampoline area to avoid collisions with other users of the Park.
14. It is strictly prohibited to run at the facilities.
15. The sound of a whistle or an employee's instruction is a signal for a User to immediately stop the activities.



Appendix No. 2

RULES FOR USING THE SPORTS TRAMPOLINES

I. GENERAL PROVISIONS

1. These Regulations complete the General Regulations For Using the GOjump Trampoline Park in Wrocław; all the Regulations apply to all of the Users of the Park. The sports trampolines are an integral part of the Park. When using these trampolines, Users must observe the Regulations and the detailed rules listed below.
2. Attempting to use the sports trampolines is equivocal to becoming familiar with these Regulations and accepting them.
3. Prior to using the sports trampolines, Users are obliged to stretch and perform warm-up exercises in accordance with the instructions of GOjump staff.
4. During the use of trampolines at the premises of the Park, Users are obliged to strictly adhere to the instructions, advice, comments, orders and warnings provided by the GOjump staff.

II SAFETY PRINCIPLES

1. The sports trampolines may be only used under the supervision of an instructor and upon his or her permission, after informing the Park's personnel about this intent.
2. A User is obliged to inform the instructor about any past injuries which may contraindicate the use of sports trampolines. Any forms of a faulty posture or spinal ailments may be a contraindication for using sports trampolines.
3. An Instructor and the Park's personnel have the right to refuse entry on the sports trampoline if they notice any contraindications for performing exercises on this piece of equipment.
4. The correct technique of using the sports trampoline involves launching from both feet from the middle of the trampoline and landing on both feet. Knees should be bent and spread slightly apart, arms stretched out to the front for proper body balance.
5. During a failed jump attempt, which may result in uncontrolled landing on the trampoline area, Users should try to land on their back or to assume a "cannonball" position, protecting their head with their hands, which minimizes the chance of injury to the shoulders, arms, elbows, forearms and palms.
6. It is prohibited to enter a trampoline area occupied by another User.
7. It is prohibited to jump onto structural elements of trampolines.
8. It is prohibited to jump over the mats protecting trampolines' structural elements. It is allowed to walk to a selected trampoline over protective mats exercising due caution.
9. It is prohibited to sit on the mats protecting trampolines' structural elements.
10. It is prohibited to jump onto or climb the protective nets.



11. It is prohibited to perform any manoeuvres over the elements protecting the trampolines' structural elements.
12. It is prohibited to push or fight other Users or disturb them in any other way.
13. It is recommended for Users attempting more complex acrobatic moves to exercise utmost caution to minimize the risk of inflicting injury or causing injury to other Users of the Park.
14. It is recommended for persons wearing glasses or contact lenses to use personal protective equipment.
15. It is recommended to exercise utmost caution when leaving the trampoline area to avoid collisions with other users of the Park.
16. The sound of a whistle or an employee's instruction is a signal for a User to immediately stop the activities.



Appendix No. 3

RULES FOR USING THE SPONGE POOL AND THE PNEUMATIC CUSHION

I. GENERAL PROVISIONS

1. These Regulations complete the General Regulations For Using the GOjump Trampoline Park in Krakow; all the Regulations apply to all of the Users of the Park. The sponge pool and the Pneumatic Cushion (hereinafter referred to as the “pool” and the “cushion”) are an integral part of the Park. When using these trampolines, Users must observe these Regulations and the detailed rules listed below.
2. Attempting to use the trampolines is equivocal to becoming familiar with these Regulations and accepting them.
3. Prior to using the trampolines, Users are obliged to stretch and perform warm-up exercises in accordance with the instructions of GOjump staff.
4. During the use of trampolines at the premises of the Park, Users are obliged to strictly adhere to the instructions, advice, comments, orders and warnings provided by the GOjump staff.

II SAFETY PRINCIPLES

1. Only one person is allowed to jump into the pool/onto the cushion from a single trampoline and a single stationary element.
2. It is necessary to leave the pool/cushion immediately after landing.
3. It is prohibited to:
 - a) throwing sponges around or out of the pool,
 - b) dig to the bottom of the pool (if a User lost an object in the pool he or she has to report it to the Park’s personnel. The object will be retrieved after the Park has closed for the day),
 - c) jump into the sponge pool or onto the cushion “head first” as this may lead to serious injury or permanent disability.
 - d) Jump in between the cushion and the edge of the pool.
5. It is absolutely crucial to keep one’s tongue behind one’s teeth when landing in the pool/on the cushion.
4. When landing on feet it is important to bend the knees, and when landing on the back it is important to bring the chin to the chest and slightly clench one’s jaw.
5. It is recommended for Users attempting more complex acrobatic moves to exercise utmost caution to minimize the risk of inflicting injury or causing injury to other Users of the Park.
6. It is recommended for persons wearing glasses or contact lenses to use personal protective equipment.
7. It is recommended to exercise utmost caution when leaving the pool and the cushion to avoid collisions with other users of the Park.
8. The sound of a whistle or an employee’s instruction is a signal for the Users to immediately stop the activities.



Appendix No. 4

FEES FOR USING THE PARK

1. The basis for any payments is the price list. The price list are available on the Park's website or at the front desk.
2. The fee is collected in advance, according to the valid price list, and is not subject to a partial or full refund, unless failure to provide a service was due to deliberate fault of the Park.
3. A User purchases a ticket for a specified term (entry at full hours) and period of time. After the time paid for has finished, Users are obliged to leave the GOjump attractions zone and head to the locker room/exit.
4. Malfunction, maintenance operations or necessity to repair any devices, which is indicated through the Park's website, facebook fanpage, a notice at the front desk and at a given device does not constitute grounds for a discount or a refund.
5. The Park reserves the right to change the price and type of tickets at any time. The above mentioned right does not impact the performance of orders and agreements concluded prior to the date of applying such changes.
6. Users may book the tickets via the www.gojump.pl website.
7. The Park sales tickets over the internet at www.gojump.pl where the Users may submit their orders.
8. A User acquires the right to the services provided by the Park within the term mentioned on the ticket through submitting an order.
9. By placing an order through the website the User is obliged to select a time and date of entry to the Park's premises, type and number of tickets, payment method, and is obliged to read and accept the Regulations, which is an obligatory condition for completing the order.
10. After submitting an order, a User receives an order confirmation via e-mail to an address indicated by the User.
11. The ticket purchase price is binding at the time of submitting the order, and the User submitting the order undertakes to pay for the ordered tickets.
12. One person at one time can purchase an unlimited number of tickets.
13. The Park is not liable for failure to place an order, provide an order confirmation or pay the fee due to a mistake or incorrect address indicated by the User, issues with the Internet or other circumstances beyond the control of the Park.
14. On the basis of article 38, item 12 of the act of 30.05.2014 on consumer laws, the person purchasing an admission ticket does not have the right to withdraw from a remotely concluded agreement.
15. The payment can be processed electronically through the eCard SA operator:
 - a. With a payment cart: Visa, Visa Electron, MasterCard, Maestro, MasterCard Electronic and
 - b. Via the eTransfer service:
 1. Bank Pekao S.A. (PeoPay)
 2. ING Bank Śląski S.A. (Pay with ING)
 3. PKO BP S.A. (Pay with iPKONET)



4. Bank Millennium S.A. (Millennium Internet Payments)
 5. Meritum Bank ICB S.A. (MeritumBank Transfer)
 6. Plus Bank S.A. (Pay with Plus Bank)
 7. Idea Bank S.A. (Pay with Idea Bank)
 8. PKO BP S.A. (Pay with iPKO)
 9. PKO BP S.A (Pay with Inteligo)
 10. PKO BP S.A (Pay with iKO)
 11. Bank Pocztowy S.A (Postal e-transfer 24)
 12. Bank PEKAO S.A (Pekao24Transfer)
 13. Bank Ochrony Środowiska S.A. (Pay with BOŚ)
 14. Toyota Bank Polska S.A. (Toyota Bank Pay Way)
 15. Volkswagen Bank Polska S.A. (Volkswagen Bank direct transfer)
 16. Deutsche Bank PBC S.A. (db Transfer)
 17. Euro Bank S.A. (Eurobank online payment)
 18. Credit Agricole Bank Polska S.A. (Credit Agricole etransfer)
 19. Bank PBH S.A. (Transfer with BPH)
 20. Alior Bank S.A. (Pay with Alior Bank)
 21. Alior Bank S.A. T-Mobile Banking Services (Alior Sync)
 22. mBank S.A. (mBank mTransfer)
 23. mBank S.A. (mBank MultiTransfer)
 24. Bank Zachodni WBK S.A. (Transfer24 BZWBK)
 25. Bank Handlowy w Warszawie S.A. Citi Handlowy (Pay with Citi Handlowy)
16. Any complaints pertaining to electronic payments are processed by Ecard S.A. which supports the payments.
17. In other cases the complaints are processed by the Park within 14 working days from the date of filing a complaint in writing.